

Limited Warranty

Each custom manufactured battery insert unit which is sold in a rebuild / recell and each new battery pack built and installed by Rathbone Energy, Inc., is warranted against defects in workmanship and materials for the period listed in the relevant latest specification sheet of that item from date of purchase. Under this warranty, our obligation will be limited to the repair or replacement of the battery insert unit. Such repair or replacement will be **FOB** our factory. Such repair or replacement of the battery insert will be made only after our examination determines that said battery insert unit is defective in material and/or workmanship.

Product returned within 30 days of purchase, absolutely unused and in the same condition as when it was originally shipped from Rathbone Energy, will be eligible for cash refund not to exceed the cost of the battery or replacement.

Defective batteries returned after 30 days will be repaired or replaced at the discretion of Rathbone Energy based on the type of battery and type of rebuild service purchased.

Premium battery packs and battery rebuild inserts will be warranted for up to 18 months. Defects found within the first 30 days can be returned for replacement with a new insert or refund of cost of battery (not to include inbound or outbound freight / handling charges) and less rental/usage fees for time in service. After the first 30 days, replacement inserts will be installed at a prorated amount based on the number of months the battery has been in service. Time in service begins the date the battery is shipped from Rathbone Energy, Inc. to the date received back into Rathbone Energy, Inc., facilities.

Economy recell inserts will be warranted for 12 months. Defects found in the insert within the first 30 days can be returned for repair or refund. After the first 30 days, batteries can be returned for patch repair only.

Rathbone Energy does not guarantee any circuit boards or electrical components in battery packs we rebuild / recell.

New Lithium Ion batteries and chargers will be warranted for up to 12 months. Batteries determined Defective by Rathbone Energy will be replaced with equivalent product. Chargers will be replaced or repaired depending on the defect. Decision to repair or replace will be at the sole discretion of Rathbone Energy, Inc.

Warranty replacement of any premium battery insert installed by us will be pro-rated from the original date of purchase against a new insert.

We exempt any warranty claims when unit has been subject to misuse; abuse including high impact drops and water emersion; extreme high discharge rates; extended high discharge rates; repeated high discharge rates; extreme heat; extreme cold; failure to maintain battery with a quality battery charger analyzer on a regular basis; leaving battery on a trickle charge for extended periods of time; altered or attempted to be repaired other than by Rathbone Energy, Inc., or any other reason other than simple cell failure or battery pack cell assembly.

As per battery cell manufacturers specification sheets, battery cells are considered useable to 50% of capacity. Our premium rebuilds and new inserts are considered good to 60% of capacity and our Economy recells are good to 50% capacity.

Battery Inserts NOT installed by Rathbone Energy, Inc. personnel ARE NOT WARRANTED.

We reserve the right to interpret any and all conditions and situations listed and those not here listed in such a manner as we deem appropriate.

Under no circumstances shall we, (Rathbone Energy, Inc, our officers, or our employees), be liable for any injury, loss, damage, or expense suffered or incurred with respect to any defective product, non-defective product or use of that product.

Each New Product of another manufacturer sold through Rathbone Energy, Inc., is warranted against defects in workmanship and materials for the period listed in the latest specification sheet of that product from the original date of purchase through the manufacturer of the product. Under this warranty, our obligation will be limited to supplying a repair location address of, or contact information for the manufacturer, for inspection and any repair or replacement of the unit by the listed manufacturer. Such repair or replacement will be **FOB** the location of the manufacture for said product. Such repair or replacement will be made only after our examination or that of the actual manufacturer determines that said unit is defective in material and/or workmanship.

We exempt any warranty claims when product has been subject to misuse; abuse; including high impact drops and water emersion; extreme high discharge rates; extended high discharge rates; repeated high discharge rates; extreme heat; extreme cold; failure to maintain battery with a quality battery charger on a regular basis; leaving battery on a trickle charge for extended periods of time; altered or attempted to be repaired other than by Rathbone Energy, Inc., or any other reason other than simple cell failure, battery pack cell assembly. Charger warranty refers to that listed by the actual manufacturer of said product.

Rathbone Energy, Inc., reserves the right to interpret any and all conditions and situations listed and those not here listed in such a manner as we deem appropriate.

Under no circumstances shall we, (Rathbone Energy, Inc, our owners, officers, or our employees), be liable for any injury, loss, damage, or expense suffered or incurred with respect to any defective product, non-defective product or use of that product, including any and all lithium ion battery inserts, battery packs or battery rebuilds.

No returns are accepted without a return authorization number from Rathbone Energy, Inc. Client is responsible for all inbound and outbound freight cost associated with any warranty repairs including shipping cost and any required shipper insurance fees for return of product to them from us by Ground shipment. Cash refunds are not to exceed the cost of the battery. Any cash refunds are after use/rental fee charges for time in client's possession. Client may include their DHL, FEDX Express, or UPS Bill of Laden Pre-Printed Return Label in the box with the battery.

Any dispute will be governed by the Laws of the State of Tennessee. Specifically, any litigation shall be tried in the Cocke County, Tennessee, Sessions and/or Circuit Court depending upon the monetary amount(s) and the varying Legal issues.

THE ABOVE LIMITED WARRANTY SUPERSEDES ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Accidents happen. Try to take care of your quality merchandise and it will last you a long time.